

QUALITY POLICY

SIRIM STS strives to be the best provider for standardisation, training and consultancy services to the industry, government and society.

We are committed to:

- Deliver quality services at a competitive price and within the specified time frame
- Delight customers by meeting or exceeding their needs and expectations
- Comply with the applicable statutory and regulatory requirements, and national, regional and international standards
- Enhance performance and continually improve the effectiveness of quality management systems

This Quality Policy shall be communicated to employees and made available to relevant interested parties upon request.

